





Welcome to TrustBridge Care

TrustBridge provides exceptional home care services aimed at ensuring your safety and independence in the comfort of your own home.

Our team of experienced, professional, and compassionate carers adjust to your daily routines and preferences, delivering personalized care that meets your specific needs.

We collaborate closely with you to develop customized care plans that reflect your individual requirements and preferences, regularly revising these plans to promptly accommodate any changes.

Our Care Ethos

TrustBridge was established with a mission to deliver a top-tier service of personalized, reliable, and high-quality care for individuals within their residences.

From the outset, we recognized that the key to delivering exceptional care lies in partnering with exemplary caregivers and empowering them to excel in their roles.

“This is a well-run care company that will treat your loved one like a member of their own family. I do feel that my beloved Dad is in safe, caring hands. I highly recommend this care company.”

Ms Hubbard



What is live-in care?

Live-in care offers a perfect solution for those who wish to remain in the comfort of their own home while receiving personalized, one-on-one care.

Having someone available day and night provides peace of mind for both you and your loved ones.

It represents a tailored, adaptable, and cost-effective alternative to residential care.

Your dedicated carer is available to assist with daily routines.

A crucial aspect of their role is to provide meaningful one-on-one companionship, whether it's enjoying a conversation over tea, playing cards, or accompanying you on errands.



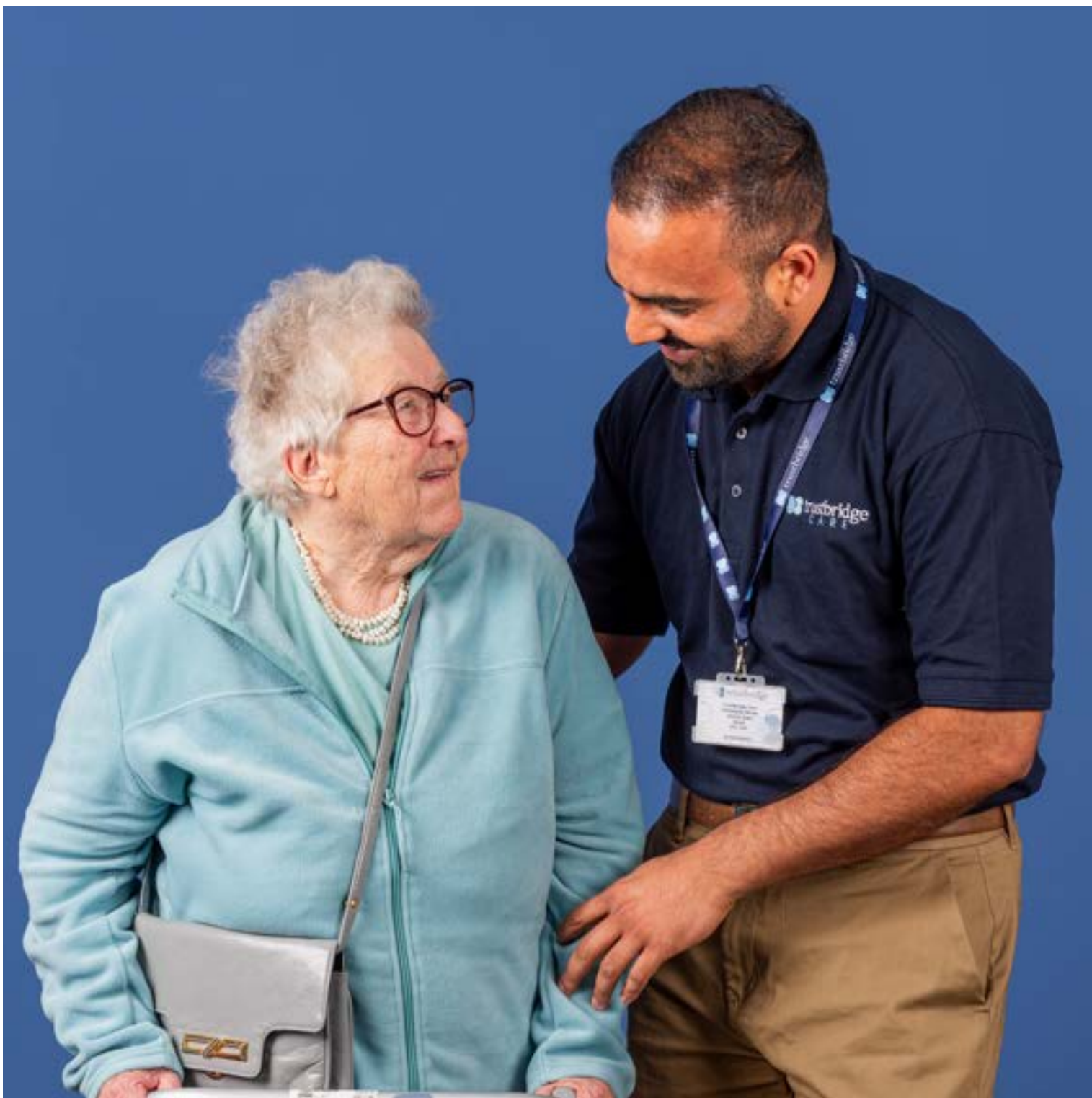
How it works

Live-in caregivers reside with you in your home, ensuring round-the-clock care, typically for extended periods, often spanning at least two weeks. They adhere to a personalized care plan meticulously crafted in collaboration with you and those familiar with your daily routines.

As your needs and preferences evolve, the care plan undergoes regular review, ensuring it adapts seamlessly to your changing requirements.

Why Live-in Care?

- Stay in the comfort and safety of your familiar environment.
- Tailored care that adjusts to fit your needs, not the other way around.
- Provides reassurance for both you and you loved ones.
- Avoid a major, disruptive relocation.
- Often suitable for both long-term and short-term "Home from Hospital" arrangements.
- Allows your family the freedom to visit you at home.





Our Carers

Our primary focus is ensuring that the individuals who enter your home possess the necessary skills, experience, qualifications, and personality traits that align with your needs.

To guarantee a perfect match for your preferences, our diverse staff members bring a wide array of skills, backgrounds, and caregiving experiences.

Our Carers Are:

- Compassionate and caring
- Registered with Dignity in Care
- Thoroughly screened for criminal records
- Trained to Care Certificate standards
- Qualified to pursue diplomas in Health and Social Care
- Regularly supervised and monitored

Direct Employment

We directly recruit, train, and manage our carers rather than merely 'introducing' them to you.

This approach alleviates concerns such as negotiating pay, verifying insurance, or managing performance issues. Moreover, should a carer become unavailable due to illness or other reasons, we ensure continuous support without interruption.



“The staff are professional in their conduct, not only with me but also my family members”

Mrs Brind





Our Mission

To become the U.K.'s foremost provider of home care services.

We strive to set the standard in compassionate care, making a positive and lasting difference in the lives of those we support.



Our CARE Values

Care

Attentiveness

Respect

Excellence



Your Questions

What are the costs involved?

The costs depend on the level of support we provide, which is determined through a no-obligation assessment with you and your loved ones to fully understand your needs. Generally, live-in care compares favorably to residential care in terms of costs.

How long does it take to set up?

We understand that urgent care may be required. Typically, we can conduct an assessment within 48 hours and commence care shortly after, depending on our current capacity.

What if I don't get along with my live-in carer?

We strive to match you with a compatible carer. If you do not get along with your live-in carer, simply inform our office, and we will promptly replace them with someone more suitable at no additional cost.

What do I need to provide for a live-in carer?

Live-in carers require a clean and tidy bedroom with storage space for their belongings. You should also provide food or a small food budget and access to your kitchen. We can offer specific advice during the assessment.

What can my live-in carer help me with?

- Personal care, such as bathing and dressing in the morning
- Continence care
- Administering and prompting medication
- Meal preparation
- Household tasks like laundry, ironing, cleaning, and gardening
- Companionship
- Shopping
- Arranging appointments
- Assisting with outings and community activities







Next Steps

Thinking about and organizing care can be an emotional and confusing experience, especially if you are new to the care sector. Arranging a live-in carer can be done in four easy steps:

Step 1

The first step is to arrange a free, no-obligation assessment. We will visit you to discuss in detail the type of service you require.

This meeting is also an opportunity to connect with your support network, including family, friends, or professionals who assist you at home. We'll explain the process and answer any questions you may have.

During this assessment, we learn about your background and current needs, allowing us to recommend the best care options and provide an estimate of weekly costs.

Step 2

We will prepare your personalized care plan.

This plan covers everything from your daily routines to your mobility needs and medication schedule. It includes your likes and dislikes.

The documents will contain all the necessary details for providing safe and tailored care.

Step 3

With your preferences in mind, we select potential carers who fit your situation.

We then present their profiles for your consideration.

Step 4

Once we have finalized the funding, we can start the care package promptly.

We will visit shortly after to review and ensure everything is working well.



Success Stories

From my first contact with TrustBridge I have been very impressed. We had a very fast response to an emergency request for weekend care coverage.

Since then we have had a couple of emergency situations. The whole team responded quickly and calmly to assist my Dad and the family. Everyone is kind, courteous, and professional, going above and beyond expectations. This is a well-run care company that will treat your loved one like a member of their own family. I do feel that my beloved Dad is in safe, caring hands. I highly recommend this care company. 11/10



My overall experience has been good, and my husband feels the same. My husband has adapted well to the situation of having carers and that has made me less worried. We have found that the experience is helpful because the care visits give me the respite I need and the time to myself to get ready. Carers have been very kind, patient and thorough in their work and are extremely polite.

Carers were very polite and respectful. Nothing was too much trouble. It was a joy to see them each time. Hygiene was to a high standard. Very reliable. We contacted you at short notice, but you were still able to meet my needs. First class with my medication. I did appreciate carers wearing masks due to me being at high risk with my ongoing breathing problems. Really miss the girls, but hope to see them again next year.





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